

June 16, 2012

Mr. Roger Meyer  
Meyer Mechanical  
P.O. Box 31262  
Colorado Springs, CO 80931

Dear Roger,

This letter is written to express appreciation for the first class work performed by Meyer Mechanical on two projects at our home – heating equipment in October 2011 and air conditioning in May 2012.

Back in August 2011 we interviewed four HVAC companies and your company best diagnosed what this house truly required, especially in the case of air conditioning. You patiently guided us through equipment options, gave us tools and referrals to do our own research, and showed us that you took all actions available to give us the best price. You also worked with us to schedule the projects promptly and your team stayed on the job until completion.

During the installations, your team members were diligent, hard working, polite, neat and showed respect for our property. They also did excellent painting work to ensure that the equipment blended with the interior and exterior of our home. We want to compliment you specifically on Tom Gering, Brad Ernst, and Electrician Danny Tipton of D.T. Electric. They were attentive to our feedback during the projects and made adjustments to suit our preferences. Marianne works out of our home and they worked in a manner that caused minimal disruptions. In addition, their friendliness and courtesy made it pleasant to have them around.

After the installation, your team took actions to ensure we understood our new equipment and responded quickly to solve problems. You took any additional actions needed to ensure we were satisfied. In addition, the inspections went well on both projects. The minor issues that came up were addressed immediately.

To date, all equipment is working well and we are enjoying a new level of comfort in our home. We thank you and your company for providing excellent value for our investment and demonstrating expertise in your field and high standards in your conduct with customers. Without hesitation, we would recommend your company to anyone who asked.

*Mike & Marianne Wray*  
*Colorado Springs, CO*