

Planned Maintenance Agreement

Customer Name		Primary Phone	
Address:		City	State
Email Address:		Alt Phone 1	Alt Phone 2
Equipment Location:	Filter Client? <input type="checkbox"/> Yes <input type="checkbox"/> No	Sizes:	

Equipment	Manufacturer	Model Number	Serial Number	Age

YOUR BENEFITS

- Lower Utility Bills
- Maximum Discount Pricing on All Repairs and Service
- Priority Service Status
- No Overtime Charges
- Automatic Notification of Service Visits
- 15% Discount on Parts
- Peace of Mind
- Extended Equipment Life
- Automatic Renewal
- Maximum System Efficiency

TERMS OF AGREEMENT

Check types of service to be covered under agreement.

- | | | |
|--|---|---|
| <input type="checkbox"/> General Services | <input type="checkbox"/> Air Conditioner Services | <input type="checkbox"/> Tankless Water Heater Services |
| <input type="checkbox"/> Boiler Services | <input type="checkbox"/> Generator Services | <input type="checkbox"/> 2" Filter |
| <input type="checkbox"/> Geothermal Services | <input type="checkbox"/> Gas Heat Services | <input type="checkbox"/> Pleated Filter |
| <input type="checkbox"/> UV Lights | <input type="checkbox"/> Heat Pump Services | |
| <input type="checkbox"/> Life Source | <input type="checkbox"/> Humidifier | |

Number of Visits per Year: 1 2 3 4

Starting Month: _____

SERVICES YOU RECEIVE

Services for the agreement you have selected are listed on the back of this document. Every agreement includes General Services.

METHOD OF PAYMENT

PLANNED MAINTENANCE INVESTMENT \$ _____ per year

- Cash Check # _____
- Credit Card # _____ CVC#: _____
- Exp Date: ____ / ____ Name on Card: _____

Any cost of repair maintenance required as a result of vandalism, misuse, acts or war, terrorism; riots, acts of God (including lightning, or casualty, such as fire or flood) is excluded. Any consequential damages as a result of maintenance or repair, or the necessity thereof including; but not limited to, damage due to overflow of water, mildew, fire, freezing of pipes, shall be excluded from this agreement and shall not be the responsibility of contractor unless due to contractor negligence or willful act of omission.

Customer _____

Date _____

Service Representative _____

Date _____

<p>General Services:</p> <ul style="list-style-type: none"> • Clean and replace 1" non-pleated filter • Measure and record indoor and outdoor temperature • Measure indoor relative humidity • Check thermostat and replace battery • Check CO detector and replace battery • Inspect blower components • Check air flow for proper operational efficiency • Check safety controls • Monitor complete A/C or heating cycle • Check and clean condensate drain • Visual inspection of duct work 	<p>General Services and Gas Heat Services:</p> <ul style="list-style-type: none"> • Inspect burners and clean • Clean flame sensor. • Check heat exchanger for cracks • Inspect pilot operations • Check flue for proper vent operations • Measure manifold gas pressure • Check ignition sequence, heat anticipator, fan control and high limit control • Check for gas leaks at furnace • Measure and record temperature rise through the furnace. • Oil blower motor
<p>General Services and Air Conditioner Services:</p> <ul style="list-style-type: none"> • Remove leaves and debris from the outdoor unit • Inspect and clean outdoor condenser coil • Inspect contactor and clean if needed • Check start and run capacitors • Measure temperature drop across the coil • Measure and record A/C operating pressures • Check refrigerant charge • Inspect primary or secondary drains • Inspect drain pans • Checked compressor time delay operations, efficiency and crankcase heater • Inspect evaporator coil • Oil condensate motor 	<p>General Services and Boiler Services:</p> <ul style="list-style-type: none"> • Gas heat services • Check pump operation and oil if needed • Check flue damper and flue • Check spill switch, line setting and pressure tank • Check water pressure • Check water temperature
<p>General Service and Geothermal Services:</p> <ul style="list-style-type: none"> • Check compressor amps and volts • Check, suction/discharge, superheat, electrical connection, drain pan and fan operation • Check loop pressure and loop pump operation. • Check water temperature and PSI, in and out • Check heat of extraction and rejection • Refrigerant level • Indoor temperature entering and leaving • Test heat strip and amp draw 	<p>General Services and Air Source Heat Pump Services:</p> <ul style="list-style-type: none"> • Air conditioner services • Test defrost cycle operation • Test reversing valve operation • Test emergency heat operation • Measure and record heat strip amp draw
	<p>Tankless Water Heater Services:</p> <ul style="list-style-type: none"> • Clean water filter, burners, flame rod and electrode • Check exhaust motor operation • Flush unit with vinegar • Check flue and intake • Check water flow and safety switches • Check burning operation and thermostat control
	<p>Life Source (one visit per year):</p> <ul style="list-style-type: none"> • Check for leaks • Check operation of backwash • Ensure drain is clear • Ensure timer is operating properly • Perform manual backwash • Check water pressure to home • Change external filters when appropriate